

## Laser Printer Toner Investigation

Finkelstein Thompson investigates claims that printers prevent users from printing before toner has run out.

Finkelstein Thompson LLP is investigating claims that printer manufacturers have designed their laser printers to show a "low-toner" alert and actually prevent a user from printing at a time when hundreds, and sometimes thousands, of well-printed pages could actually be printed. This practice has the effect of forcing consumers to disregard otherwise-usable toner and purchase replacement toner from these same manufacturers.

Relevant printer manufacturers may include Brother, HP, Lexmark, Samsung, Canon, Epson, and Ricoh.

If you have experienced this problem and would like to discuss this investigation, please contact Finkelstein Thompson LLP's Washington D.C. office. We can be reached, toll free, at (877) 337-1050, or via email.